



How to Order Water

From the front screen hover over the 'ORDERS' link and then select 'New Order'.

Customer Online

CENTRAL PLAINS WATER LIMITED

HOME **ORDERS** USAGE FARMCONNECT USER

Thursday, 14 November, 2019 [New Order](#) Welcome, Sam Thian ([Logout](#))

Operating Orders 0 **Announcements**

No operating orders. [Operating Orders](#)

Pending Orders 0 [Pending Orders](#)

No pending orders.

Stage 1 & 2: Based on the orders in the system, CPWL predicts it will not be on restriction from 8am Friday 15 Nov 19 through to 8am on Saturday 16 Nov 19.

Predicted Restrictions:
Friday - No Restriction
Saturday - No Restriction
Sunday - No Restriction
Regards

Operations Team
(03) 928 2960 option 1 or operations@cpwl.co.nz

Valid until 15 Nov 2019 14:00

Using the drop down arrow select the relevant turnout

Customer Online

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HOME ORDERS USAGE FARMCONNECT USER

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New Order

Turnout: - Please Select - [View Details](#)

Property: [View Details](#)

November 2019						
S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
December 2019						
S	M	T	W	T	F	S



You will then be able to key in the particulars of your order.

Note:

- the start and finish times will default to 8am
- flow rate: please beware of the decimal point – as per below, I have ordered 15 l/s (15.0).
- stored water: you must enter a number in here, between 0 through to 100. Today I only want run-of-river water, so I have entered '0' (see page 3 for further information regarding stored water).
- the system also reminds you of the maximum flow you can order on your selected turnout.

Customer Online

CENTRAL PLAINS WATER LIMITED

HOME	ORDERS	USAGE	FARMCONNECT	USER
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Thursday, 14 November, 2019

Welcome, Sam Thian ([Logout](#))

New Order

Turnout: TEST TURNOUT

FLOW TURNOUT - MONITORED

Property: CENTRAL PLAINS WATER LTD

Start Time: 08 :00 (HH:MM)

Start Date: 15 /11 /2019 (DD/MM/YYYY)

Duration: 1 days 0 hours

Finish Time: 08 :00 (HH:MM)

Finish Date: 16 /11 /2019 (DD/MM/YYYY)

Flow Rate: 15 . 0 L/s

Stored Water: 0 %

MINIMUM: 0 L/s, MAXIMUM: 26.0 L/s

Repeating Order?

Include Message:

(1000 CHARACTERS REMAINING.)

LODGE

HOME

November 2019

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
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December 2019

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				



Deciding how much stored water to order

Decide how much of what you have ordered you absolutely need:

- **OPTION A:** I have ordered 15 l/s and I decide I need all 15 l/s, I will order 100% stored water. This will ensure I have access to 15 l/s for the duration of my order i.e. I will have 15 l/s from 8am on 15th November through to 8am on 16th November. I will be allocated whatever run of river water is available to me (dependent on the river restrictions, scheme demand, etc.) up to 15 l/s – and then topped up with stored water, if required, to 15 l/s.
 - For an example, let's say that I was allocated 13 l/s from river water, I will then be using 2 l/s of stored water so that I am topped up to my requested 15 l/s.
- **OPTION B:** I have ordered 15 l/s, I only required 6 l/s (however I will use 15 l/s if all of this is available from the river). Because I want to guarantee that I will receive 6 l/s of the 15 l/s I ordered, I need to figure out the percentage: 6 is what percent of 15 = 40%. I will order 40% stored water.
- **OPTION C:** I have ordered 15 l/s but don't want to use any stored water. I will only irrigate with what is allocated from the river. I will order 0% stored water. When the rationing is done after 5pm I will be allocated only what is available from the river, up to 15 l/s.

Note: if we are on restriction and you are not allocated your full order (e.g. you may have ordered 15 l/s with zero stored water, and then been allocated 10 l/s from the river) you will receive a text message to advise you of this. E.g. "CPWL-Order #11111 on outlet TOTEST TEST TURNOUT scheduled 10.00 l/s at 15 Nov 2019 08:00 for 24.0 hour. Original request not available."

You will also be able to view your allocation online under 'ORDERS' and 'Operating Orders'.